

Solideal UK Limited

Unit 65

Vale Business Park

Llandow, Cowbridge

Vale of Glamorgan

CF71 7PF

Quality & Environmental Policy

Solideal UK Ltd is committed to the highest standards in supply of our service. We listen to our clients, continually reviewing our processes of service realisation in line with business needs, maximising the efficiency of our resource management system. The principal elements of our policy are: -

- To develop & maintain a Quality & Environmental Management System satisfying the requirements of **BS EN ISO 9001: 2000 & 14001:2004** which form the framework for achieving continual improvement, complete client satisfaction, reduced environmental impact & full realisation of all company objectives.
- To focus on the requirements of our clients, establishing levels of communication capable of fully determining their needs & expectations.
- To maintain an accurate knowledge of and comply with all relevant environmental legislation, requirements, best practice and guidelines.
- To maintain an optimum understanding of environmental risk & impact associated with our activities & communicate these to our staff, & clients (as appropriate) through training and continually updated knowledge on environmental issues.
- To minimise the impact of our activities upon the environment in the delivery of our services and where applicable, in the activity of others in deploying those services. In essence 'Prevention of Pollution'.
- To establish & maintain an infrastructure capable of supporting all company activities & realising all company objectives.
- To identify scope for improvement in every aspect of the company's activities, devising & implementing effective solutions throughout.

Registered in England: 2589003

www.solidealuk.com